

# Keith Kornacki

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## Professional Summary

I am a reliable, skilled, adaptable and highly motivated professional with a strong skillset in back-end web development technologies and OOP principles, who thrives in collaborative team-based environments and is results-driven and goal oriented.

## Skills

- PHP (PHP Hyper Text Preprocessor)
- SQL (Structured Query Language)
- JS (JavaScript)
- jQuery (JavaScript Library)
- HTML5 (Hyper Text Markup Language)
- CSS3 (Cascading Style Sheets)
- EDI (Electronic Data Interchange)
- EDI X12, VICS & EDIFACT Standards
- ERP (Enterprise Resource Planning) Systems
- CRM (Customer Relationship Management) System
- RDBMS (Relational Database Management Systems)
- OOP (Object-Oriented Programming)
- API (Application Program Interface) Integration (RESTful)
- Microsoft Office (Word)
- Microsoft Office (Excel)
- Microsoft Office (Access)
- Microsoft Office (Outlook)
- Microsoft Office (Teams)
- Microsoft Windows OS
- Data Analysis
- Data Entry
- Process Analysis
- Process Improvement
- Written Communication
- Verbal Communication
- Critical Thinking & Problem Solving
- Time Management
- Organizational Techniques

## Work Experience

### Technical Liaison | Warehouse Operations Manager **Bill and Rod's Appliance, Inc.**

Livonia, MI

7/5/2021-1/29/2025

Reported directly to the CEO and GM regarding warehouse operations, technical implementations or issues, process improvements, SOP documentation updates and in-house cross functional training initiatives. Key responsibilities and achievements include:

- Increased efficiency & productivity through process analysis and process improvement initiatives
- Increased the value of the company knowledge base by creating new SOP documentation, creating an Intranet website with permission-based access and streamlining access to resources for all employees
- Successfully led the in-house portion of a CRM implementation initiative & associated redundancy testing
- Reduced wasted labor dollars by streamlining processes associated with logging parts, locating data and processing returns and inbound shipments via Google Forms, Google Sheets and Google App Script logic for automation of repetitive tasks
- Handled data entry, validation and reporting for multiple projects & initiatives (ERP system, CRM system & MS Access Database) – including custom Access Database forms & reports with PDF outputs
- Troubleshooting of peripheral devices, driver updates and software configuration as needed
- Warehouse operations management duties (primary), technical liaison (secondary), lead installer (tertiary)

**Receiving Associate | Lumber Associate**  
**The Home Depot USA, Inc.**

Farmington Hills, MI  
8/3/2020-7/2/2021

Reported to the Store Manager and Department Leads regarding inbound and outbound shipment processing, returns processing, stocking initiatives and customer satisfaction initiatives. Key responsibilities included:

- Improved efficiency of the receiving department by ensuring all responsibilities were fulfilled accurately and in a productive, timely manner
- Improved department functionality by creating a daily activities checklist and associated documentation on receiving processes and common issues with corresponding resolutions
- Trained my direct replacement on all aspects of the position prior to leaving the company
- Utilized the available POS ecosystem to handle transaction processing
- Utilized the robust First Phone (Zebra Technologies) device to view & manage inventory levels & shipment information, facilitate cross-departmental communication and ensure customer satisfaction

**Web Developer**

Redford, MI

**Metro Corporate & Hospitality Services, LLC**

1/1/2018-7/31/2020

Worked directly with the CEO/Owner to set up the core technology foundation for the company, develop company directives and objectives, and assist in generating a roadmap for success. Key responsibilities included:

- Created a static company website using HTML5, CSS3, JavaScript and the Bootstrap CSS framework via CDN to develop a robust informational website
- Created the initial SOP documentation for the company
- Created a company knowledge base using Microsoft OneDrive as the repository
- Performed an analysis on available technologies to be leveraged for future company use

**EDI Developer**

Commerce, MI

**HoMedics, Inc.**

6/2/2014-12/31/2017

Reported directly to the IT Department Manager and Senior EDI Developer to facilitate new customer and vendor onboarding, new EDI integration development, updates to existing EDI integrations, daily monitoring & resolution of transaction errors and documentation updates. Key responsibilities and accomplishments included:

- Created new EDI flow services using Software AG's proprietary webMethods platform
- Updated existing EDI flow services as needed with post-update unit and redundancy testing initiatives
- Ensured adherence to ANSI X12, VICS and EDIFACT standards for transactions such as the 810, 846, 850, 856 and 875 transaction types (EDI X12 & VICS versions 4010, 4030, 5010)
- Queried the back-end database (RDBMS) to validate unit testing results using SQL
- Assisted with redundancy testing efforts post-migration (database migration)
- Updated existing SOP documentation on an as-needed basis

**Education**

**Oakland Community College, Farmington Hills, MI**

2022

Associate in Applied Science with Software Engineering Option